

Instructions for returning GO-Boxes

- Have the GO-Box disabled in the SelfCare portal before sending it to avoid toll charges. You can also have the GO-Box disabled by us. To do this, contact the ASFINAG Service Center and provide your PAN (Personal Account Number). You will find this on the vehicle declaration and on every sales outlet receipt.
- Fill in the *customer detail information* slip and place it inside the package.
- Affix the *return mailing label* to the package and write your return address in the space provided.

Customer Detail Information

Please provide your details and place inside the package with the GO-Box.

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Company

Address

Email

For PrePay Customers

We will automatically refund any remaining toll credit to the card you used to purchase your credit. If you used cash or debit card to purchase credit, please provide your bank details for any refunds:

ACCOUNT HOLDER

IBAN

BIC/SWIFT

Return Mailing Label

Affix this label to your package.

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From:

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To:
ASFINAG Maut Service GmbH
GO-Box-Retouren
Rosenbach 130
9183 Rosenbach
Austria